Green Hippo, the makers of the award winning Hippotizer Media Servers, are seeking to hire a Junior Support Technician to join their London-based Product Team. This role will be a fixed-term 12 Month position to help strengthen Green Hippo’s global support team.

The ideal candidate will be passionate in the delivery of excellent customer support, be comfortable trouble-shooting Windows PC-based hardware and software issues and a keen learner. This position will require frequent phone, email and remote support of Hippotizer customers worldwide: strong communication skills are a must.

Knowledge in the operation of Hippotizer media servers or entertainment video is not required though will be a benefit. Occasional onsite support visits in the UK and Europe may be required as part of this role.

This is an excellent opportunity to be part of a small team supporting some of the world’s most innovative creative video projects.

The position offers competitive wages, comprehensive training, flexible working options, holiday and pension contributions.

Please apply with your CV and cover letter to jobs@green-hippo.com